

QUERYING A RESULT?

INCLUDING MARK OR GRADES FOR AN ASSESSMENT
TASK OR FINAL EXAM

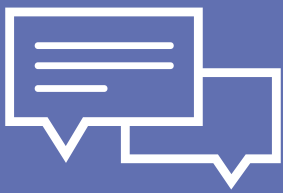
TIMING



You have 5 working days

You have 5 working days from the release of the assessment task or final result to query a mark or grade.

THE PROCESS



Looking to query a result?

Firstly contact your Subject Coordinator who will consider your claim and inform you on their decision.

ESCALATING YOUR QUERY



What next?

If dissatisfied with the Subject Coordinators' determination, escalate your query to the Responsible Academic Officer (RAO) via Ask UTS Online Enquiry.

SEEKING FURTHER ASSISTANCE



Have you been treated fairly?

Following the RAO's decision, if you believe that you have not been treated fairly and equitably, you may seek the assistance of the Student Ombud.